Complimenting a Member

Your Nassau County Police Department is proud of our tradition of excellent service and wants to hear about our good work.

**In Person**: Visit any police facility and ask to speak to a supervisor.

**By Mail**: Send correspondence to Office of Commissioner of Police, Nassau County Police Department, 1490 Franklin Avenue, Mineola, NY 11501

**By Phone**: Call the Office of Community Affairs at 516-573-7360

**By Email**: Visit www.pdcn.org, click on “Compliments and Complaints” at the top right of the homepage to fill out the form. Or click on the “E-Services” tab, and then click “Compliments and Complaints” to fill out the form.

Compliment Process: Your comments will be read by the Office of Commissioner of Police. You will receive an acknowledgment within two weeks of its receipt.

Making a Complaint Regarding a Member

Your Police Department is committed to investigating all complaints.

**In Person**: Visit any police facility and ask to speak to a supervisor.

**By Mail**: Send correspondence to the Internal Affairs Unit, Nassau County Police Department, 1490 Franklin Avenue, Mineola, NY 11501

**By Phone**: Call 516-573-8800 and ask to be connected to the Desk Officer where the incident occurred. Listed below are other phone numbers where a complaint can be lodged regarding a member of the department:
- NC Police Internal Affairs Unit: 516-573-7120
- NC District Attorney’s Office, Special Investigations: 516-571-2100
- NYS Attorney General, Civil Rights Division: 1-800-771-7755

**By Email**: Visit www.pdcn.org, click on “Compliments and Complaints” at the top right of the homepage to fill out the form. Or click on the “E-Services” tab, and then click “Compliments and Complaints” to fill out the form. You will receive an acknowledgment and a supervisor will contact you for any additional information needed.

Complaint Process: A supervisor will register your complaint and complete a Civilian Complaint Report. You will receive a Civilian Complaint number. Within three business days from the filing of the complaint, you will receive an acknowledgement from an investigating supervisor. Upon completion of the investigation, you will be notified of the results.

If you have not been contacted or if you need additional information, please call the Internal Affairs Unit at 516-573-7120. Have your Civilian Complaint Report number ready.